

CHRILLE MALMBERG

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PROFESSIONAL PROFILE

Lean Digital Ambassador & Process associate in multi-lingual BPO company, back office processing for the Scandinavian insurance business, and leading Lean Six Sigma improvements and digitalisation.

Monthly presentation and report of progress and updates using Power Point, Excel and Zoom. Project management and support.

Several years of experience with Lean production in different work environments, from planning to implementation. 3 Lean projects implemented in 2020, and 5 projects approved as Lean supporter.

I have a passion for Lean production and is driven to learn and develop my skills towards digitalisation and AI improvements.



CORE SKILLS

- Excel, Power Point, Office
- Back office & tech support
- Presentations in group, public speaking
- Swedish, Danish, Norwegian, English
- Lean Production / Six Sigma
- Constant improvements
- Project leading
- Team coaching



CAREER SUMMARY

Process associate & Lean Digital Ambassador | Genpact

FEB 2018 – CURRENT

As process associate i handled different back office cases in the scandinavian insurance business, been in the transition process taking tasks from Sweden, creating SOP,s for the steps in the process. Very varied tasks in both Swedish and Danish insurance companies.

As Lean Digital Ambassador i am the point of contact for digitalisation, automazation and all kinds of improvement. Having work shops with Lean courses, and leading projects.

Key responsibilities./ tasks

- Leading Lean Six Sigma Workshops
- Transitioning of processes from Scandinavia
- SOP creation and management
- Handling case from Email, CRM, Portals.
- Meeting deadlines and targets

Key Achievements

- 3 Lean improvements implemented and approved in 2020

- 5 Lean projects supported and promoted in 2020
- Lean Green Belt trained & tested

Befattning | Företag

DATUM FRÅN – TILL

Beskriv dina ansvarsområden och de resultat du uppnått och deras inverkan. Använd exempel, men var kortfattad.



UTBILDNING

Examenstitel | Institution

DATUM FRÅN – TILL

Det går bra att skryta om betyg och utmärkelser. Du får även gärna sammanfatta din utbildning.

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AKTIVITETER

I det här stycket beskriver du relevanta intressen, aktiviteter och eventuella sociala åtaganden. Det är bra att inkludera ledarskap och frivilligarbeten. Eller beskriv andra viktiga saker som publiceringar, certifieringar, språk eller annat.